

# Wilderwood Service Dogs

Welcome to Wilderwood Service Dogs. You are about to embark on a very private and intense journey. As you weigh the pros and cons of bringing a service dog into your life or the life of a loved one, please consider the following: The first year of your life with a service dog will be very intense and labor intensive. The same amount of time, patience and attention will be required of you as though you had brought home a new born baby. Our service dogs are highly trained and many things go into making the very best match for you. However, you and you alone are the key to the success of the service dog once he/she arrives in your home. The dog will test your limits, your patience and stress you and/or your child. They will do odd things, not respond at times and take a minimum of six months to bond with your family. Consistency, daily training, time commitments and patience will be required of you. Without these the “working team” will fail. If however, some hard work and an ability to laugh at the unexpected is a challenge you are up for, then our service dogs are truly miraculous. When you make the leap, and see it through, they will truly change the lives of everyone around them.

Please include the following in your application packet:

1. Obtain two letters of recommendation
2. Write an essay about your dreams, activities and struggles and address why you feel a service dog should be a part of your life.
3. Complete and return the Personality Profile Assessment test
4. Complete application
5. Enclose a picture of yourself
6. Sign notice of week training camp in contract
7. Obtain a letter of recommendation AND prescription from Psychiatrist or PCP. The letter and script should indicate that you need a service dog related to the medical complications of your illness i.e. dizziness, confusion, disorientation etc.
8. Application fee of \$100.00. This will go towards your purchase price should you complete the process otherwise will be non-refundable fee.

Feel free to call if you have any questions.

Sincerely  
Tiffany Denyer, President

## SERVICE DOG APPLICATION

Name \_\_\_\_\_ D.O.B \_\_\_\_\_

Street Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Home phone ( \_\_\_\_ ) \_\_\_\_\_ - \_\_\_\_\_ Cell ( \_\_\_\_ ) \_\_\_\_\_ - \_\_\_\_\_

Email Address \_\_\_\_\_

Emergency Contact \_\_\_\_\_

Street Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone ( \_\_\_\_ ) \_\_\_\_\_ - \_\_\_\_\_ Relationship \_\_\_\_\_

Place of Employment/School Address

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Primary Disability Age of Diagnosis \_\_\_\_\_

Cause of Disability (if known) \_\_\_\_\_

Secondary Diagnosis' \_\_\_\_\_

Height \_\_\_\_\_ Weight \_\_\_\_\_ Gender \_\_\_\_\_

Marital Status \_\_\_\_\_

With whom do you live? \_\_\_\_\_

How many hours a week do you work or volunteer

Please describe your illness and how it affects your life

(Attach sheet if necessary)

List medications, dosage and frequency

\_\_\_\_\_  
\_\_\_\_\_

Where do you live i.e. house, apt, dorm etc. \_\_\_\_\_

Do you live with children or have children who visit regularly

(describe) \_\_\_\_\_

Your living situation has: \_\_\_\_\_ fenced yard \_\_\_\_\_ enclosed area \_\_\_\_\_ other:

You will be required to travel to Maryville Tennessee at your expense for a week long client training camp prior to placement of your service dog. Minors must travel with an adult. Will you be able to participate in this. \_\_\_\_\_

If no, please explain: \_\_\_\_\_

Signature required of client or legal guardian attesting to above statement:

\_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_  
Signature date

Please check all of the following conditions that apply using these number descriptions: 0= non-applicable, 1= mild, 2= moderate, 3= severe

- Seizures \_\_\_\_\_
- Panic Attacks \_\_\_\_\_
- Short term memory loss \_\_\_\_\_
- Disorientation \_\_\_\_\_
- Memory Loss \_\_\_\_\_
- Violence \_\_\_\_\_
  - To self \_\_\_\_\_
  - To others \_\_\_\_\_
  - To property \_\_\_\_\_
- Mood Swings \_\_\_\_\_
- Hallucinations \_\_\_\_\_
- Nightmares \_\_\_\_\_
- Night Awakenings \_\_\_\_\_
- Blood Sugar changes \_\_\_\_\_
- Racing thoughts \_\_\_\_\_
- Medication side effects \_\_\_\_\_
- Distractibility \_\_\_\_\_
- History of suicide \_\_\_\_\_
- History of homicide \_\_\_\_\_
- Legal charges \_\_\_\_\_ explain: \_\_\_\_\_
- Disassociation \_\_\_\_\_
- Blackouts \_\_\_\_\_
- Impulsivity \_\_\_\_\_
- Poor judgment \_\_\_\_\_ explain: \_\_\_\_\_
- Self care deficits \_\_\_\_\_
- Difficulty managing environment \_\_\_\_\_
- Delusions \_\_\_\_\_
- Difficulty completing tasks \_\_\_\_\_

The information on this application; is correct to the best of my knowledge.

Applicant signature \_\_\_\_\_ date \_\_\_\_\_

If the applicant is a minor, or under guardianship or conservator-ship or the ward of the court, the parent or duly authorized representative is required to sign below pursuant to state and federal law.

Name \_\_\_\_\_

Address \_\_\_\_\_

Phone (\_\_\_\_)\_\_\_\_ - \_\_\_\_\_ Relationship \_\_\_\_\_

Parent or Guardian Signature \_\_\_\_\_ Date \_\_\_\_\_

# PERSONALITY PROFILE ASSESSMENT

Dear Client:

Please take a minute to find a quiet, relaxed place where you can spend about fifteen minutes completing the Personality Profile Assessment.

In each group of **four lines of words, select one line of words that MOST describes you or your loved one.** Then circle the symbol in the MOST column for that line.

There are no “right” or “wrong” answers. You cannot pass or fail. This is not a test. This is a self-assessment. Simply answer each word group according to how you see yourself. It is not what you hope to become some day in the future. Neither is it about how you think others might see you. It is simply about how you see yourself. Your first inclination is probably your best response and the one you should select.

Next, **select one line of words that LEAST describes you in that same group of four lines** of words. Circle the symbol in the LEAST column for that line. Repeat this process for all of the groups of words, choosing only one MOST and only one LEAST in each group of words.

Tiffany Denyer, President  
Wilderwood Service Dogs  
Analytical, Driver, Amiable, Expressive

Most	Least		Most	Least	
+	+	Kind,softhearted,sweet	?	?	Particular,choosy
*	*	Influencing,convincing	+	+	Devoted,loyal,attends to duties
?	?	Unassuming,composed,self-controlled	!	!	Tough-minded,unyielding,
!	!	Independent,resourceful,one-of-a-kind	*	*	Animated,fun-loving,joking
*	*	Likeable,fascinating,fun	!	!	Confident,courageous,fearless
?	?	Reasonable,fair	*	*	Inspiring,influential,enthusiastic
!	!	Willfull,firm,decision-maker	+	+	Does not resist, submits easily
+	+	Supportive,pleasant,warm	?	?	Avoids attention,modest
?	?	Observant,careful	*	*	Outgoing, makes friends easily
!	!	Brave, likes a challenge	+	+	Patient,lenient,stable
+	+	Faithful,steadfast	!	!	Self-sufficient, goal achieving
*	*	Appealing,refreshing,lively	?	?	Private,subdued,appropriate
?	?	Objective,balanced,open-minded	!	!	Risk-taking,thrill-seeking,
+	+	Willing to help,thoughtful	?	?	Teachable,willing to be convinced
!	!	Determined,unbending	*	*	Sociable,big-hearted,personable
*	*	Lighthearted,upbeat	+	+	Agreeable,easygoing,not extreme
*	*	Humorous,funny	*	*	Expressive,likes to talk
?	?	Specific,exact,correct	+	+	Moderate,easily swayed
!	!	Gutsy,daring,bold	?	?	Follows routine,decides carefully
+	+	Relaxed,content,not exciteable	!	!	Self-confident,makes decisions quickly
!	!	Aggressive,driven,wants to win	*	*	Persuasive,smooth,at ease
+	+	Accommodating,considers others	!	!	Adventurous,unflinching
*	*	Excitable,fun-seeking	?	?	Courteous,respectful,tactful
?	?	Conforming,cooperative	+	+	Contented,easily pleased

Most	Least		Most	Least	
!	!	Enjoys competition,persistent	?	?	Formal,shows respect,restrained
*	*	Life of the party,entertaining	!	!	Innovative,pioneering,tries new things
+	+	Vulnerabel,gullible	*	*	Happy,expects good things to happen
?	?	Anxious,apprehensive,hesitant	+	+	Harmonious,obliging,helpful
?	?	Watchful,cautious,weighs risks	!	!	Confronting,challenging
!	!	Ambitious,decisive,takes charge	?	?	Adjustable,able to change
*	*	Wholeheartedly convinced, talks to others	+	+	Unruffled,indifferent,
+	+	Comfortable,good-natured	*	*	Cheerful,unworried,playful
+	+	Ready to help,trusting	*	*	Believes in others,open,trustful
*	*	Easily excited, high strung	+	+	At peace, pleased,satisfied
?	?	Compliant,not argumentative	!	!	Unquestionable confidence,certain
!	!	Vibrant,enterprising,energetic	?	?	Even-tempered,level-headed
*	*	Self-assured,positive,optimistic	*	*	Compatible,enjoys people
+	+	Kindhearted,sentimental	?	?	Informed,refined,perceptive
?	?	Evaluating,examining,questioning	!	!	Dynamic,powerful,spirited
!	!	Assertive,forceful,alert	+	+	Tolerant,compassionate,merciful
?	?	Self-disciplined,controlled	*	*	Fun to be with,sociable
+	+	Unselfish,concerned for others	?	?	Precise,factual,accurate
*	*	Demonstrates feelings and emotions outwardly	!	!	Direct,speaks frankly
!	!	Committed,not easily defeated	+	+	Quiet,soft-spoken,reserved
*	*	Commendable,desired recognition	!	!	Restless,fidgety,easily bored
+	+	Pleasing,sharing,gracious	+	+	Peaceable,helps others
?	?	Selective,chooses carefully	*	*	Well-liked,impulsive,charming
!	!	Emphatic,insistent,demanding	?	?	Systematic,tidy,details



## WILDERWOOD SERVICE DOG CONTRACT

This contract is by and between \_\_\_\_\_ of \_\_\_\_\_ and Wilderness Service Dogs, of 1319 Tuckaleechee Trl, Maryville, TN 37803. In this agreement, the party who is contracting to receive the services shall hereafter be referred to as “client” and the party who will be providing the services shall hereafter be referred to as “Wilderness”.

**1. Description of Services.** Wilderness will provide the following services for a period of one (1) year from the execution of this contract:

- a. Training of the service dog
- b. Certification of the dog/ handler team upon successful completion of training program and passing of ADI public access test.
- c. Follow up services for a period of one (1) year from the execution of this contract
- d. Ownership of the service dog will be transferred to client upon successful completion of Wilderness’s practical, public access, and written tests.

### 2. Payment for Services

Level One: “Street certified service dog” (a licensed public access service dog)

- a. Client payment of twelve-thousand dollars (\$12,000.00) pursuant to following payment schedule:
- b. Six-thousand dollars (\$6000.00) due six months from date of contract execution. The remaining balance of six-thousand dollars (\$6000.00) will be due nine months from date of contract execution
- c. If client voluntarily leaves program, the remaining balance, in full, will be due to Wilderness within 3 weeks of termination of program.

**3. Term/Termination.** The services to be rendered under this contract shall be for a period of (1) one-year from the date of execution, and may be terminated prior thereto, without refund or replacement, upon client and/or canine activities deemed unsafe, counter-productive, or otherwise unsuitable by Wilderness in its sole discretion, including but not by way of limitation the following:

- a. Failure of client to meet payment obligations as set forth above

- b. Any dangerous or unsafe behavior on the part of client or his/her canine as assessed by Wilderwood trainer in their sole discretion
- c. Repossession of canine at client's request
- d. Repossession of canine in the event of abuse or neglect by the client as assessed by a Wilderwood trainer in their sole discretion, third party veterinarian or appropriate governmental authority
- e. All conversations, phone calls and emails will be recorded during the contract term and by signature hereto client gives informed and unconditional consent for said recordings

**4. Service Dog Repossession.** Wilderwood Service Dogs may, in its sole discretion, repossess a service dog from a client during the contract term based on the following procedure and criteria:

- a. Client must call the executive director and describe in detail the areas of concern
- b. Client must submit a follow-up in writing or via email the areas of concern with their service dog within two (2) days of the initial call
- c. Wilderwood will implement an additional ameliorative training plan for the dog
- d. If the client does not comply with the additional ameliorative training plan recommendations, as interpreted by Wilderwood in its sole discretion, the dog will be repossessed and no refund will be due to the client or their donors
- e. If the additional ameliorative training plan is followed by client as indicated by documentation of client and Wilderwood in its sole discretion, and the behaviors as listed below still exist, the dog will be repossessed with refund by Wilderwood:
  - 1. Dog's failure to bond with client as evidenced by the dog's refusal to obey basic commands
  - 2. Signs of aggression from dog as documented by a Wilderwood trainer
  - 3. Extreme behaviors by client or dog that place the dog or client directly in harm's way as documented by a Wilderwood trainer
- f. The evaluation of the above factors, and others deemed relevant by Wilderwood in its sole discretion, shall be for a period of one week, and client shall cooperate fully in providing dog for examination and/or testing.

**5. Service Dog Replacement.** Should Wilderwood choose to exercise its discretion by repossessing a service dog, it will provide one replacement dog, providing that the procedure set forth above regarding repossession is strictly followed and pursuant to the following:

- a. A second dog shall be placed with the family and the replacement process shall adhere strictly to Wilderwood's policies and procedures as may be in effect from time to time and interpreted in Wilderwood's sole discretion on client matching, training and availability
- b. If a second placement fails through no fault of the client pursuant to paragraph four (4) above, then the client shall receive a refund of their personal funds investment and sign an exit contract
- c. Donors (corporate or private) involved in funding for client will not receive a refund
- d. At that time any and all contracts and agreements between Wilderwood and client shall be deemed as complete and no further compensation (monetary, legal or otherwise) shall occur between client and Wilderwood

**6. Confidentiality.** Wilderwood will not at any time or in any manner, either directly or indirectly, use, divulge, disclose, or communicate, for personal benefit, any information that is personal/medical without prior authorization from client. Wilderwood will protect such information and treat it as strictly confidential. This provision shall continue to be effective after the termination of the agreement. All records created or obtained through the course of training will remain property of Wilderwood.

**7. Waiver.** Client waives any rights to recovery from Wilderwood for any injuries or property damage that they receive at Wilderwood. By their signature hereto, client knowingly waives any right of action,

either at law or in equity, client may heretofore had, or in the future may have, against Wilderwood Service Dogs arising out of or connected in any way to the training program.

**8. Indemnification.** Client agrees to indemnify and hold harmless Wilderwood from all claims, causes of action, losses, expenses, fees, including attorney fees, costs and judgments that may be asserted against Wilderwood that result from the acts or omissions of client, client's dog, or client's agents.

**9. Hold Harmless.** Client agrees to indemnify and hold harmless Wilderwood Service Dogs, its board directors, trainers, volunteers, associates and/or staff from any and all claims, causes of actions at law or equity, and judgments, including all costs of defense and attorney's fees incurred in defending against same, arising from and/or related to client's participation in training and ownership and actions of service dog. In the event any claim or suit is brought against Wilderwood within the scope of this agreement, the client shall pay for legal counsel chosen by Wilderwood to defend against same.

**9. Entire Agreement.** This agreement constrains the entire agreement of the parties, and there are no other promises or conditions in any other agreement whether oral or written.

**10. Severability.** If any provision of this agreement shall be held to be invalid or unenforceable for any reason, the remaining provisions shall continue to be valid and enforceable. If a court finds that any provision of this agreement is invalid or unenforceable, but that by limiting such provision it would become valid and enforceable, then such provision shall be deemed to be written, construed, and enforced as so limited.

**11. Applicable Law.** This agreement shall be governed by the laws of the State of Tennessee.

PARTY CONTRACTING SERVICES:  
CLIENT

By: \_\_\_\_\_ date: \_\_\_/\_\_\_/\_\_\_

Print name: \_\_\_\_\_

SERVICE PROVIDER:  
Wilderwood Service Dogs

By: \_\_\_\_\_ date: \_\_\_/\_\_\_/\_\_\_  
Of Wilderwood Service Dogs

Print name: \_\_\_\_\_